

TACTICAL EDUCATION Program

Designed to be a hands-on, tactical course that walks participants through what to do, and when and how to do it, with an actionable deliverable that will ensure they are covering all of the day-to-day functions. Would be ideal for PMs that want to handle day-to-day rev-ops internally but want to invest in permanent RM leadership or outsource to experts for strategy.

Tactical, Daily Rev-Ops

AREAS OF FOCUS

- What to do, when, which levers to flip, and how
- Foundations of Revenue Management (main functions and components, general theory)
- How to Read/Use/Interpret Reporting (KeyData, Pricing Software, PMS)
- Understanding what Levers are Available, and When & How to use them
- Considerations for Triaging Revenue Problems

 Customized Plan for Annual, Quarterly, Monthly, Weekly, and Daily workflows

- How to Leverage your Pricing Software Functionality
- Tips and Tricks for Organization and Documentation

PRIMARY DELIVERABLE



TACTICAL EDUCATION Program

Considerations

- 1:1 Guidance and Coaching
- Individualized to individual PM needs
- When full could rep help build
- Program one facet
- Strategic investment be necessary if com approach is desired
- Multiple payment options are available
- Post-program support is at a reduced hourly rate)

- When fully executed, knowledge gained from the program
 - could replace the need for RMaaS (if desired) and/or could
 - help build out a full, in-house revenue team
- Program limited to tactical focus; daily yield tactics are only
 - one facet of revenue management
- Strategic investment (hiring or outsourcing experts) will still
 - be necessary if comprehensive revenue management
- Post-program support is charged separately (albeit



STRATEGIC EDUCATION Program

This comprehensive program is designed to provide the greatest long-term value. PMs looking to infuse data-driven, holistic revenue principles into the company from the strategic all the way down to the tactical, this program incorporates a bottom-line mindset into company-wide strategy.

Big Picture Revenue

AREAS OF FOCUS

- All the Tactical Education Program Components
- Recognizing indicators to help manage the nuance
- Effective Owner Communication

- and Daily workflows
- Customized Dashboards if needed (with option to build to client specs for additional fee)

- Advanced Reporting Strategies and Metrics and how to
 - apply/implement (joining data sets, data visualization,
 - colinearity for clustering, indexing, etc.)
- How to Forecast and then **communicate** the results
- How to plan for scaling Revenue Management
- Building Revenue Management Teams
- Interdepartmental Collaboration
- Applying Data Insights to all areas of the Business

PRIMARY DELIVERABLES

• Customized Plan for Annual, Quarterly, Monthly, Weekly,

- Documentation of Objectives, Resources, and Learning
 - Outcomes for future reference



STRATEGIC EDUCATION Program

Considerations

- Fully-customized tactical and strategic plans for individual PM and long-term goals

- tactical plans based on overall strategic goals of the company • Multiple payment options are available
- All content and curriculum included for future reference

• 1:1 Guidance and Coaching

- When tactical component is fully executed, knowledge gained could replace the need for RMaaS (if desired) and/or
 - could help build out a full, in-house revenue team
- Includes fully-customized strategic plan incorporating scaling
 - considerations, revenue leadership, team structure, and

- Support included for a full year; opportunity to retain REVZEN
 - for ongoing support at a discounted rate after the first full year